

PRIVACY POLICY

Effective date: August 20, 2020

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This website collects some Personal Data from its Users.
This document can be downloaded at any time.

Email of the Owner and Responsible for the treatment of the Data: admin@filobot.xyz

Types of Data collected

Among the types of Personal Data collected by this Website, either directly or through third parties, are: Cookies; Usage data; username.

The complete information regarding each category of Personal Data that is collected is provided in the sections of this privacy policy dedicated to that end or through specific explanatory texts that are shown before the collection of said Data.

Personal Data may be freely provided by the User or, in the case of Use Data, will be collected automatically when this Website is used.

All the Data requested by this Web Page are obligatory and the refusal to provide them may make it impossible for this Web Page to proceed with the provision of the Service. In the cases in which this Web Page specifically indicates that certain Data is not obligatory, the Users will be free not to communicate such Data without this having any consequence on the availability or operation of the Service. Users who have doubts about which Data are mandatory can contact using the email provided above.

The use of Cookies – or other monitoring tools – by this Website or by the owners of third-party services used by this Website is intended to provide the Service requested by the User, in addition to any other purposes that may be described in this document and in the Cookies Policy, if available.

The User assumes responsibility for the Personal Data of third parties that are obtained, published or shared through this Website and hereby declares that he has the consent of said third parties to provide said Data to the Owner.

Modality and place of the treatment of the collected Data

Modalities of Treatment

The Owner will treat the Data of the Users in an appropriate way and will adopt the appropriate security measures to prevent unauthorized access, disclosure, alteration or destruction of the Data. Data processing will be carried out using computers and / or computer tools, following organizational procedures and modalities strictly related to the stated purposes. In addition to the Owner, in some cases certain categories of authorized persons may be able to access the Data, related to the operation of this Website (administration, sales, marketing, legal department and systems administration) or external contractors that provide services to the Owner (such as external providers of technical services, courier companies, hosting companies, computer companies, communication agencies) that will be appointed by the Owner as Data Processors, if necessary.

Legal basis of the Treatment

The Owner may process the User's Personal Data, if one of the following conditions is met:

- When the Users have given their consent for one or more specific purposes. Notice: Under various different legislations, the Holder may be authorized to process Personal Data until the User objects to it ("non-participation option"), without the need for consent or any other legal basis. However, this will not be applicable when the processing of Personal Data is subject to European regulations on the protection of Personal Data;
- When obtaining Data is necessary for the fulfillment of a contract between the User and / or any other pre-contractual obligation thereof;
- When the treatment is necessary for the fulfillment of a legal obligation of obligatory fulfillment on the part of the User;
- When the treatment is related to a task carried out in the public interest or in the exercise of official powers granted to the Holder;
- When the treatment is necessary for the purpose of a legitimate interest pursued by the Owner or a third party.

In any case, the Owner is at your disposal to define the specific legal bases that apply to the treatment and in particular, if the obtaining of Personal Data is a contractual or statutory requirement or a necessary requirement to formalize a contract.

Place

The Data is processed in the Holder's offices, as well as in any other place where the parties involved in said treatment process are located.

Depending on the location of the Users, the data transfers may involve the transfer of the Users Data to another country different from their own. For more information on the place of treatment of said

transferred Data, Users may consult the section that contains details on the treatment of Personal Data.

Users will also have the right to know the legal bases of data transfers to another country outside the European Union or to any international organization that is governed by International Public Law or that is made up of two or more countries, such as the UN, and also know the security measures taken by the Owner to safeguard your Data.

In the event that such data transfer takes place, Users may obtain more information by consulting the relevant sections of this document or by requesting the Owner, through the contact information that appears in the contact section.

ClassPeriod conservation

Personal Data will be processed and stored long necessary and for the purpose for which was collected.

Therefore:

- The Personal Data collected for the formalization of a contract between the Owner and the User must be kept as such until such contract has been fully formalized.
- The Personal Data collected in the legitimate interest of the Owner must be kept for the time necessary to fulfill said purpose. Users can find specific information related to the Holder's legitimate interest by consulting the relevant sections of this document or by contacting the Holder.

The Owner may retain the Personal Data for an additional period when the User consents to such treatment, provided that such consent remains in force. In addition, the Owner will be obliged to keep Personal Data for an additional period whenever it is required for the fulfillment of a legal obligation or by order from the authority.

Once the retention period has ended, Personal Data must be deleted. Therefore, the rights of access, modification, rectification and portability of data may not be exercised once said period has expired.

Purpose of the Treatment of the Data collected

The Data relating to the User are collected to allow the Owner to provide their Service, fulfill their legal obligations, respond to requests for execution, protect their rights and interests (or those of their Users or third parties), detect any malicious or fraudulent activity, as well as for the following purposes: Statistics, Advertising, Optimization and distribution of traffic, View content from external platforms, Monitoring of infrastructure, Payment management, Social features and Hosting and backend infrastructure.

Users can find specific information on the Personal Data used for each purpose in the section "Detailed Information on the Processing of Personal Data".

Detailed information on the Processing of Personal Data Personal

Data is collected for the following purposes and using the following services:

Statistics

The services contained in this section allow the Owner to monitor and analyze web traffic and can be used to track User behavior.

Google Analytics (Google LLC)

Google Analytics is a web analysis service provided by Google LLC ("Google"). Google uses the Data collected to track and examine the use of this Website, to prepare reports of its activities and share them with other Google services.

Google may use the Data collected to contextualize and personalize the ads of its own advertising network.

Personal Data processed: Cookies; Usage data.

Place of treatment: USA – Privacy Policy – Opt Out. Member of the „Privacy Shield” agreement.

Payment management

Unless otherwise specified, this Website processes all payments by credit card, bank transfer or by any other means through external payment service providers. In general, and unless otherwise indicated, Users must provide their payment details and personal information directly to said payment service providers. This Website does not intervene in the collection and processing of this information; instead, you will only receive a notification from the relevant payment service provider indicating whether the payment was successful.

Patreon (Patreon)

Patreon is a payment service provided by Patreon, which allows Users to make payments online. Personal Data processed: different types of Data, as specified in the Service's Privacy Policy.

Place of treatment: See Patreon's privacy policy – Privacy policy.

Hosting and backend infrastructure

These types of services are aimed at hosting Data and files to allow this Website to function and be distributed, as well as to provide a ready-to-operate infrastructure that allows the implementation of various functionalities or parts of this Website .

Some of the services listed below, where appropriate, may work through geographically distributed servers, making it difficult to determine the exact location in which Personal Data is stored.

Google Cloud Platform (GCP) (Google, Inc.)

Google Cloud Platform (GCP) is a hosting and backend service provided by Google, Inc.

Personal Data processed: different types of Data, as specified in the Service's Privacy Policy .

Place of treatment: USA – Privacy Policy. Member of the „Privacy Shield” agreement.

Infrastructure monitoring

This type of services allows this Web Page to monitor the use and behavior of its components, to allow the improvement of its performance and functionality, its maintenance or the resolution of problems.

The Personal Data processed depends on the characteristics and modalities of implementation of these services, which by their very nature filter the activity of this Website.

Sentry (Functional Software, Inc.)

Sentry is an application monitoring service provided by Functional Software, Inc.

Personal Data processed: different types of Data, as specified in the Service's Privacy Policy.

Place of treatment: USA – Privacy Policy.

Optimization and distribution of traffic

This type of service allows this Website to distribute its content through servers located in various countries and to optimize its performance.

The Personal Data processed depends on the characteristics and modalities of implementation of these services, which by their very nature filter communications between this Website and the User's browser.

Taking into account the distributed nature of this system, it is difficult to determine the exact location to which the contents that may contain the User's Personal Data are transferred.

Cloudflare (Cloudflare)

Cloudflare is a traffic optimization and distribution service provided by Cloudflare Inc. Cloudflare's integration modality foresees that it filters all the traffic of this Web Page, that is, the communications between this Web Page and the User's browser. , however, allowing the collection of statistical data on this Website.

Personal Data processed: Cookies; different types of Data, as specified in the Privacy Policy of the service.

Place of treatment: USA – Privacy Policy.

View content from external pages

This type of service allows you to view content hosted on external platforms directly from the pages of this Web Page and interact with them.

This type of services can collect web traffic data for the pages on which they are installed, even if the User does not use them.

Bots For Discord (Bots For Discord)

Bots For Discord is a service that allows listing bots provided by Charbel Habchy that allows this Website to incorporate such content on its pages.

Personal Data processed: Use data; different types of Data, as specified in the Privacy Policy of the service.

Place of treatment: See the privacy policy of Bots For Discord – [Privacy Policy](#).

Discord Boats (Discord Boats)

Discord Boats is a listing service provided by Roe Lupo that allows this Website to incorporate such content into its pages.

Personal Data processed: Use data; different types of Data, as specified in the Privacy Policy of the service.

Place of treatment: See Discord Boats – [Privacy Policy](#).

Discord Bot List (Dbots B.V.)

Discord Bot list is a service that allows listing bots provided by Dbots B.V. that allows this Website to incorporate such content on its pages.

Personal Data processed: Use data; different types of Data, as specified in the Privacy Policy of the service.

Place of treatment: Consult the privacy policy of Discord Bot List – [Privacy policy](#).

Discord Bots (Discord Bots)

Discord Bots is a service that allows listing bots provided by Discord Bots that allows this Web Page to incorporate such content on its pages.

Personal Data processed: Use data; different types of Data, as specified in the Privacy Policy of the service.

Place of treatment: See Discord Bots – [Privacy Policy](#).

Statuspage (Atlassian)

Statuspage is a service that allows you to report the status of the service provided by Atlassian that allows this Website to incorporate such content on its pages.

Personal Data processed: Use data; different types of Data, as specified in the Privacy Policy of the service.

Place of treatment: See Atlassian's privacy policy – [Privacy policy](#).

Information further on data collection and treatment

Legal Defense

Personal data of the user may be used for the legal defense of the Holder before a court or judicial stages prior to a possible lawsuit derived from the use inappropriateness of this Website or Related Services.

The User declares to know that the Owner may be required by public authorities in order to reveal Personal Data.

Additional information about the User's Personal Data

In addition to the information contained in this privacy policy, this Web Page may provide the User with additional and contextual information regarding specific Services or the collection and processing of Personal Data.

System log and maintenance

For reasons related to operation and maintenance, this Website and any other service, provided by third parties, that is used, may collect a system log; that is, files that record the interaction with this Web Page and that may contain Personal Data, such as the User IP address.

Information not contained in this privacy policy

Additional information on the collection and processing of Personal Data may be requested at any time from the Owner. Contact information is indicated at the beginning of this document.

How “Do Not Track” requests are processed

This Web page does not allow “Do Not Track” requests.

To determine if any of the third-party services you use accept "Do Not Track" requests, please read their privacy policies.

Modification of this privacy policy

The Owner reserves the right to modify this privacy policy at any time, notifying Users through this page and, if possible, through this Website and / or if it is technical. and legally possible by directly notifying the Users, in case the Owner has the necessary contact information for this purpose. It is strongly recommended that you review this page frequently, using the date of the last update indicated at the bottom of the page as a reference.

In the event that the changes affect the treatment activities carried out based on the consent of the User, the Owner must obtain, if necessary, the new consent of the User.

Definitions and legal references

Personal Data (or Data)

Any information that, directly, indirectly or in relation to other information – including a personal identification number – makes it possible to identify a natural person constitutes personal data.

Use Data

The information collected automatically by this Website (or by third-party services used by this Website), may include: the IP addresses or domain names of the computers used by the User who connects to this Website, the URI (Uniform Resource Identifier) addresses, the time of the request, the method used to make the request to the server, the dimensions of the file obtained in response, the numeric code indicating the status of the server response (satisfactory result, error, etc.), the country of origin, the characteristics of the browser and the operating system used by the visitor, the various time coordinates of the visit (for example, the time spent on each page) and the details regarding the itinerary followed within the Application, with special reference to the sequence of pages consulted, the parameters related to the operating system and the computing environment of the User.

User

The individual who uses this Web Page, who, unless otherwise indicated, must coincide with the Data Holder.

Data Holder

The natural person to whom the Personal Data refers.

Treatment Manager (or Data Supervisor)

The natural or legal person, public administration, agency or any other institution that processes the Personal Data on behalf of the Data Controller, described in this privacy policy.

Responsible for the Treatment (or Holder)

The natural or legal person, public administration, agency or any other institution, acting alone or jointly with others, determines the purposes and measures of the treatment of Personal Data, including relative security measures to the operation and use of this Website. Unless otherwise specified, the Data Controller is the Owner of this Website.

This Web Page (or this Application)

The means through which the User's Personal Data has been collected and processed.

Service

The service provided by this Website, as described in the legal definitions and references (if available) and on this page or application.

European Union (or EU)

Unless otherwise indicated, all references to the European Union in this document include all current Member States of the European Union and the European Economic Area.

Cookies

Small data units stored on the User's device.

Legal information

This privacy policy has been drafted based on the provisions of multiple laws, including Arts. 13 and 14 of Regulation (EU) 2016/679 (General data protection regulation).

This privacy policy refers only to this Website, unless otherwise indicated in this document.